

**STC COLLEGE OF BUSINESS ADMINISTRATION
BANAhattI**



**AFFILIATED TO
RANI CHANNAMMA UNIVERSITY BELAGAVI
A PROJECT REPORT ON
CUSTOMER SATISFACTION**

**Undertake at
"ABHISHEK ALLOYS"**



**Submitted by
DANESHWARI R. KOKKALAKI**

BBA FINAL YEAR

Reg. No. B2023203

COLLEGE GUIDE

Prof. S. B. UKKALI

Coordinator of STC College,
Banahatti

COMPANY GUIDE

Mr. Pramod Jalihal

Training Officer
Belagavi

2022-2023

JANATHA SHIKSHANA SANGHA'S
SHREE TAMMANNAPPA CHIKKODI COLLEGE OF
BUSINESS ADMINISTRATION,
BANAHAATTI.



Certificate

This is to certify that *Ms. Daneshwari R. Kokkalaki*, Reg No. **B2023203** has satisfactorily completed one month In-Plant training on *Customer Satisfaction* at *Abhishek Alloys* in partial fulfillment of the requirement for the award of Bachelor's Degree in Business Administration (BBA) by Rani Channamma University Belagavi for the year 2022-2023.

Enriching Managerial Talents . . .

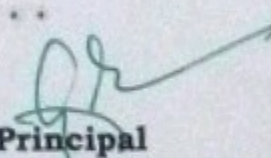

Coordinator

SSProf. S. B. Ukkali

Co-Ordinator
B. B. A College,
BANAHAATTI - 587 311
Dist. Bealkot


Internal Guide

Prof. S. B. Ukkali


Principal

Dr. G. R. Junnaykar

PRINCIPAL

STC Arts & Commerce College
BANAHAATTI-587 311

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• GSTN : 29AABCA7555L1Z8 | CIN : U27104KA1992PTC012734

ABHISHEK
ALLOYS PVT. LTD.

CERTIFICATE

Date:07.06..2023

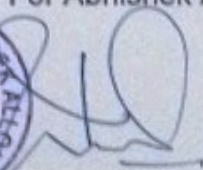
This is to certify that Miss. **DANESHWARI. R. KOKKALAKI** bearing REG. NO. B2023203 studying **BBA 6th SEMESTER** at **JSS STC ARTS AND COMMERCE COLLEGE BANAHATTI** has completed her project work on "**CUSTOMER SATISFACTION**" in our organization from 04.05.2023 to 07.06.2023 with great efficacy.

During the period of project work she had been exposed to various departments and processes and was found punctual, hardworking.

Wishing her all the best and good luck ahead

For Abhishek Alloys




Pramod Jalihal

(Manager-QMS)

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